



MEDIA RELEASE

FOR IMMEDIATE RELEASE

Solutions from Relegen and HID Global Deliver Real-Time Armoury Tracking Capabilities for the Australian Customs and Border Protection Service

SYDNEY, AUSTRALIA – 1 DECEMBER, 2011 – In a joint statement with [HID Global](#), [Relegen](#) today announced that its asset intelligence solution – assetDNA™ – has been deployed at the Australian Customs and Border Protection Service. The solution has been adopted by Customs and Border Protection as their Arms Inventory Management System to help them achieve real-time tracking of their extensive armoury.

The solution combines assetDNA software and intelligent multi-layer tags, and the asset tagging component of the Arms Inventory Management System utilises [HID Global's Logi Tag® and IN Tag solutions](#), as well as [DataTraceDNA®](#), covert security technology from [DataDot Technology Ltd](#). With the new Arms Inventory Management System, the Australian Customs and Border Protection Service is currently managing approximately 6,000 weapons and personal defence equipment that are geographically-dispersed among 37 land-based and 11 vessel armouries.

“Our ten plus years experience at a mission-critical level with the Australian Defence Force prepared us well to deliver the comprehensive asset tracking solution Customs and Border Protection requires,” said Paul Bennett, managing director with Relegen. “In this case, the ability to connect thousands of real-world assets with corporate information and give Customs and Border Protection’s Central Office an accurate and real-time view was dependent on reliable tags that could withstand the rigors of daily use in extreme conditions. That is why we partnered with HID Global on this important project.”

“In addition to reliability, HID Global offers one of the [broadest portfolios of RFID tags](#) for asset tracking,” said Marie-Francoise Glotz, vice president of Identification Technologies with HID Global. “Relegen was able to analyse performance and durability requirements and select the most appropriate tag for each unique asset type. This asset intelligence technology solution provides a model for any organisation managing operation-critical assets in routine or emergency response situations.”

Delivering benefits beyond tracking weapons and personal defence equipment, the new Relegen solution with HID Global technology enables the Australian Customs and Border Protection Service to better protect the safety of their officers, improve security around the issuance and receipt of armoury and improve staff productivity. Security features ensure assets are issued and received by officers with appropriate training and authority, and data-driven audit trails provide accurate records of who received what and when. The solution’s lifecycle management capabilities track individual assets as they move through defined business processes and flag items that are due for inspection, maintenance and replacement. Administration staff also spends less time completing audits and compiling reports for Customs and Border Protection’s Central Office, enabling the Central Office to swiftly make critical decisions based on the latest information at hand.

For more detailed information about the solutions and deployment, [download the case study](#) today.

About Relegen

Relegen leads the way in the delivery of asset intelligence technology. Its solution – assetDNA™ – combines industry-leading software and intelligent, multi-layer tagging solutions to bridge the gap between corporate information and real-world assets. Relegen’s deep expertise stems from 10+ years’ experience as a major solution provider to the Australian Defence Force. Today, Relegen serves a global customer base spanning all industry sectors ranging from blue-chip multi-nationals to local and federal government agencies. To learn more, visit www.relegen.com.

About HID Global

HID Global is the trusted source for secure identity solutions for millions of customers around the world. Recognized for robust quality, innovative designs and industry leadership, HID Global is the supplier of choice for OEMs, system integrators, and application developers serving a variety of markets. These markets include physical and logical access control, including strong authentication and credential management; card printing and personalization; highly secure government ID; and identification technologies used in animal ID and industry and logistics applications. The company's primary brands include HID®, ActivIdentity®, FARGO®, and LaserCard®. Headquartered in Irvine, California, HID Global has over 2,100 employees worldwide and operates international offices that support more than 100 countries. HID Global is an ASSA ABLOY Group brand. For more information, visit www.hidglobal.com.

Trademarks

Relegen and assetDNA are registered trademarks of Relegen Pty Ltd. HID and the HID logo are trademarks or registered trademarks of HID Global in the U.S. and/or other countries. DataTraceDNA is a registered trademark of DataDot Technology Ltd. All other trademarks, service marks, and product or service names are trademarks or registered trademarks of their respective owners.

Media contacts

Elisa Davies | Relegen Pty Ltd
5 Taronga Place, Mona Vale, NSW 2103
P: +61 (0)2 9998 9000 | F: +61 (0)2 9998 9099
E: elisa.davies@relegen.com | W: www.relegen.com

Jeremy Hyatt
Director, Global Public Relations
HID Global, Irvine, CA, USA
+1 949 732 2177
jhyatt@hidglobal.com